# INFOWORLI

## ISSUE 60

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How ISO's Conformity Assessment Standards can provide additional confidence for ESG reporting



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Environmental, Social, and Governance (ESG) considerations have become increasingly important for organizations worldwide. And nowadays, ISO standards play a crucial role in enhancing ESG reporting.

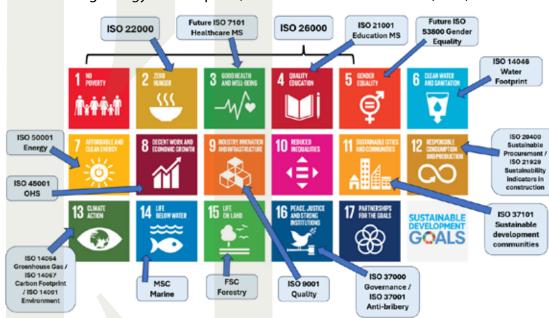
ISO Management System is a set of interrelated or interacting elements of an organization to establish policies and objectives; as well as processes to achieve those objectives. For example, by implementation ISO 9001 Quality Management System, it shows the organization's ability to consistently provide conforming products and services; ISO 14001 Environmental Management Systems is committed to minimizing pollution, meeting legislation and improving environmental performance; ISO 27001 Information Security ensuring the confidentiality, integrity, and availability of information assets, including personal data....etc.

.....

ISO Standards are closely connected to the 17 Sustainable Development Goals (SDGs), which often used as a reference for organizations when setting ESG targets and reporting on sustainability performance. For example, ISO 50001 Energy Management System fall into Goals No. 7 – "Affordable and Clean Energy" as it focuses on improving energy performance and reducing energy consumption; ISO 14064 Greenhouse Gas (GHG)

Verification is related to Goals No. 13 – "Climate Action" while ESG reporting involves disclosing environmental impacts, including greenhouse gas emissions.

Furthermore, ISO 37001 Anti-bribery Management System fall into Goals No. 16 – "Peace and Justice Strong Institutions" as this standard aim to avoid or minimize corrupt business practices; ISO 22000 Food Safety Management System can be implemented for Goals No. 2 "Zero Hunger" as it is ensuring the safety of food products through the entire food supply chain commitment to consumers.



By employing ISO's Conformity Assessment Standards in the assessment and verification of ESG reporting, organizations can enhance the credibility, transparency, and trustworthiness of their ESG disclosures. Meanwhile, this can contribute to better-informed decision-making, improved sustainability performance, and more effective stakeholder engagement.

We highly recommend all listed companies applying ISO Certification in order to ensure comprehensive and meaningful reporting. If you would like to have more information of our ISO Certification services and trainings, please do not hesitate to contact us via email: acics2@aci-limited.com or Tel: 39778 988 or visit our website: www.aci-limited.com .

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## **ACI Updates**

# ACI awarded the Testing and Certification Manpower Development Corporate Award (Gold Award) of the Testing and Certification Manpower Development Award Scheme 2023-24

With a view to encouraging the testing and certification (T&C) bodies to invest in talent training and development, while also commending those T&C practitioners who has striven for continuous learning and professional development, and contributed to service quality improvement, the Hong Kong Council for Testing and Certification (HKCTC) launched the first "Testing and Certification Manpower Development Award Scheme" in 2021.

Testing and Certification
Manpower Development Award Scheme
檢測認證人力發展
嘉許計劃2023-24

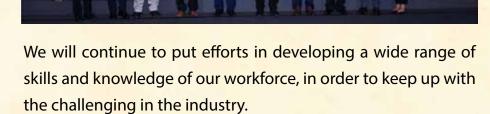
Having regard to the favorable feedback from the T&C sector, HKCTC organized in 2023 again the Award Scheme.

女檢測認證人力發展關訊

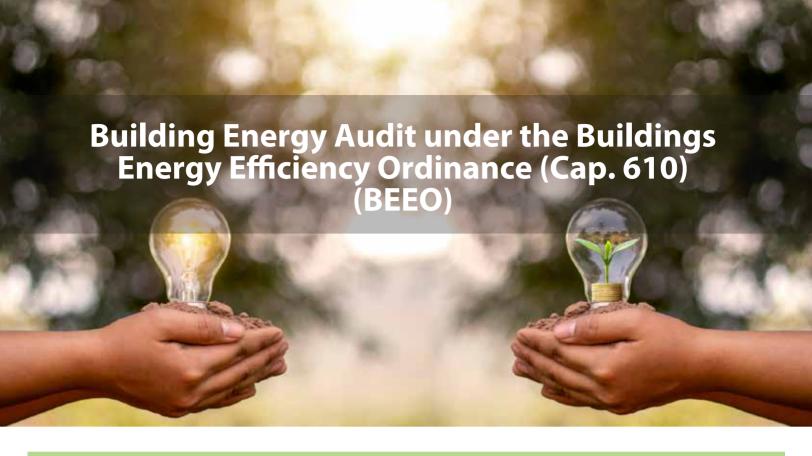
ACI always strive to develop and deliver high-quality certification services that have had a significant impact on the development of the workforce.

It is our honor being awarded the Testing and Certification Manpower Development Corporate Award (Gold Award) this year.

ACI is always here to assist companies step into success. We look forward the continuous successful cooperation with you toward the fruitful future. If your organization would like to have more information about our ISO Certification or other services, please do not hesitate contact our customer service department via email: acics2@aci-limited.com or Tel: 3977 8988 visit our website: www.aci-limited.com.







Building energy saving nowadays becomes a primary target over the World. Energy Audit promotes energy conservation in buildings, legal compliance as well as reducing operational costs and finally contribute to a sustainable future.

Conducing a Building Energy Audit every 10 years is necessary to ensure the energy efficiency in compliance with the Building Energy Code (BEC) and Energy Audit Code (EAC) under the Buildings Energy Efficiency Ordinance (Cap. 610) (BEEO).

ACI, we have competent Registered Energy Assessor (REA) and have conducted a numerous of Energy audits for lots of buildings, such as Guangdong Finance Building, Chevalier House, Prosperity Centre, and more. Audit service includes checking of the energy consuming equipment, reviewing the energy consuming equipment, etc. A Certificates and Building Energy Audit Report will also be provided and submitted to EMSD.



Should you would like to have more information about our Building Energy Audit services, please do not hesitate to contact us via email: acics2@aci-limited.com OR tel: 3977 8988 OR visit our website: www.aci-limited.com.

#### Int'l News & Trends



## ISO Survey 2022 on ISO management system standards certifications have been published

Each year, ISO publishes the ISO Survey of Management System Standard Certifications, providing valuable insights into the adoption and certification trends of ISO management system standards worldwide.



The survey highlights the continued growth of certifications across various ISO standards, including ISO 27001, ISO 37001 and ISO 22000. The total number of certificates for ISO 27001 has been reached almost 72,000 and for ISO 22000 almost 46,000. ISO 37001 is increasing its recognition and also reached almost 6,000 in year 2022. The number reflects that people start to recognize the importance of ISO Certification, especially for Information Security and Food Safety Industries. organizations also demonstrate their Many commitment to Anti-Bribery by applying ISO 37001.

With the continuous evolution of technology and security threats, the demand for ISO 27001 Information Security Management Systems (ISMS) Certifications has experienced significant growth over the years. ISO 27001 helps the organization to implement effective information security practices and enhance the ability for protecting sensitive information and managing cybersecurity risks.

ISO 22000 – Food Safety Management System is being more popular for all hotels and catering industries. It demonstrates an organization's commitment to ensuring the safety of the food it produces or handles. It also provides a systematic approach to identify, prevent, and manage food safety hazards throughout the entire food supply chain. So that they may instill confidence in customers and consumers that the food they consume is safe and meets quality standards.

ISO 37001 certification is seen as a proactive step for organizations to ensure compliance with anti-bribery laws and regulations. It provides a framework to help the organization to establish effective controls, policies, and procedures to prevent bribery. It becomes an essential for maintaining a strong anti-bribery culture within an organization by implementing ISO 37001.

The findings of the 2022 ISO Survey reinforce the importance of robust management systems in driving organizational success and sustainability in an ever-evolving global landscape.

Should you would like to have more information about our ISO Certification services, please do not hesitate to contact us via email: acics2@aci-limited.com OR tel: 3977 8988 OR visit our website: www.aci-limited.com.

### Hot Training

## **ACI delivered the CQI and IRCA ISO 27001:2022 Lead Auditor Training Courses**

ACI recently delivered the CQI and IRCA ISO 27001 Lead Auditor Courses to public. It is a globally recognized qualification that demonstrates an individual's competence and expertise in auditing Information Security Management Systems (ISMS) based on the ISO 27001 standard.



This course is designated for professionals who are responsible for planning, conducting, and managing audits of ISMS within organizations. These 5-day courses enable participants validates their expertise in conducting audits and provides assurance to organizations that their ISMS will be evaluated by a competent auditor.



We received many positive feedback from the participants which they found the course content was comprehensive, well-structured, and highly informative. The hands-on exercises and simulations also helped them gain a deeper understanding of ISO 27001 auditing and how it relates to real situations.

We highly recommend all security and quality professionals in Information Technology companies to enroll this course and it definitely helps to enhance the auditing skills and knowledge of Information Security Management System. Obtaining the CQI and IRCA ISO 27001 Lead Auditor Certification is also a significant achievement in information security management and auditing.

ISO 27001 certification opens up opportunities for career advancement, professional growth, and increased marketability in the field of information security management. Should you have any interest with our course, please feel free to contact our training department via email: training@aci-limited.com or Tel: 3977 8983 or visit our website: https://www.aci-limited.com/en/training/.

# ACI recently delivered training on "Prevention and Handling of On Field Violence" to Hong Kong Judiciary - Bailiff Section

Workplace violence is a pressing issue that affects employees and organizations across various industries. Defined as any act or threat of physical violence, harassment, intimidation, or other disruptive behavior occurring within a work setting, workplace violence poses significant risks to the safety, well-being, and productivity of employees.

To create a secure and supportive work environment, it is crucial for organizations to understand, prevent, and effectively respond to incidents of workplace violence.

ACI recently delivered a training course on "Prevention and Handling of On Field Violence" to Hong Kong Judiciary - Bailiff Section. Our course provides participants with a comprehensive understanding of on-field violence, along with practical skills to prevent and manage conflicts effectively. Course outlines are as follow:





- 1. Analysis and risk assessment of on field violence
- 2. Task and strategy preparation and steps on the spot
- 3. Tricolor Strain performed at work
- 4. On field violence hedging and defusing techniques
- Self-defense skills
- 6. Prevention of fall and injury in an attack

This course is recommended for those organizations and individuals who involved in high risk of on-field violence, for example, within the hospital environment and other governments department. Hospital staff or who often interact with patients and visitors who may be agitated, distressed, or potentially violent. Training in violence prevention and management equips staff with the skills to assess and de-escalate potentially volatile situations, ensuring the safety of patients, visitors, and themselves.

Should you have any interest in our Self Defense or other trainings, please do not hesitate to contact us via email: training@aci-limited.com or Tel: 3977 8983 or visit our website: www.aci-limited.com .

# ACI delivered Internal Auditor Training Courses on ISO 9001:2015, ISO 50001:2018 and ISO 55001:2014 to Water Supplies Department (WSD)

ACI recently delivered a 3-day Internal Auditor Training Courses to Water Supplies Department on ISO 9001:2015 Quality Management System, ISO 50001:2018 Energy Management System and ISO 55001:2014 Asset Management System. In the face of increasing different challenges, it becomes imperative for organizations to equip their workforce with the knowledge and skills necessary to foster sustainable practices.



By participating comprehensive ISO training courses, WSD can empower their employees with the knowledge and skills necessary to implement and maintain ISO standards, fostering a culture of quality and driving continuous improvement.

Participants learn how to conduct internal audits to assess compliance with ISO standards. They develop the ability to identify areas for improvement, evaluate processes, and recommend corrective actions. Internal auditing plays a crucial role in maintaining ISO certification and driving continuous improvement.

ACI offers different level of ISO training courses to our client including Introduction, Effective Application, Implementation & Documentation, Internal Auditor...etc..

We committed in assisting industries, organizations and even individuals in their aim of continuous improvement and growth by providing relevant and useful trainings from time to time.



Should you have any interest in our training courses, please feel free to contact us via email: training@aci-limited.com or Tel: 3977 8988 or visit our website: https://www.aci-limited.com/en/training/.

#### **Welcome New Clients**

## ACI presents the ISO 55001:2014 Certificate to EMSD – Municipal Sector Division

ACI is delighted to present the ISO 55001:2014 Certificate to Electrical & Mechanical Services Department (EMSD) – Municipal Section Division with its scope of "Provision of maintenance services for air-conditioning systems in markets and cooked food centers".



The EMSD Municipal Section Division is a division within the EMSD of the Hong Kong Government. The Municipal Section Division is responsible for the planning, design, construction, operation, and maintenance of various municipal engineering projects and services in Hong Kong.

ISO 55001 is an international standard for asset management that provides a framework for organizations to establish, implement, maintain, and improve an effective asset management system. By Obtaining ISO 55001 Certification, it helps EMSD – Municipal Section Division to identify and manage risks associated with assets. By implementing the standard's asset management practices, it also can enhance the reliability, availability, and efficiency of their assets, leading to improved operational performance and reduced downtime.



ISO 55001 is most suitable for Property Management Companies and Developers. We highly recommend those companies to obtain ISO 55001 Certification as it offers them a comprehensive and systematic approach to asset management, enabling them to optimize performance, mitigate risks, and create sustainable value.

Should you have any interest with our ISO Certification, please feel free to contact our customer service department via email: acics2@aci-limited.com or Tel: 3977 8988 or visit our website: www.aci-limited.com.

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### ACI presents ISO 14001:2015 Certificates to "Henderson Sunlight Asset Management Limited" and "Henderson Sunlight Property Management Limited"

ACI is pleased to present the ISO 14001:2015 Certificates to Henderson Sunlight Asset Management Limited (HSAM) and Henderson Sunlight Property Management Limited (HSPM).



HSAM is the manager of Sunlight REIT. Its main responsibility is to manage Sunlight REIT and all of its assets in accordance with the trust deed in the sole interest of the unitholders of Sunlight REIT. HSPM, the property manager, is appointed to manage the properties owned by Sunlight REIT from time to time. They both are indirect wholly-owned subsidiary of Henderson Land Development Company Limited.

By implementing ISO 14001 Certification, it brings a lot of benefits to an organization. For example, it may help organizations identify and comply with applicable environmental laws, regulations, and requirements. This reduces the risk of non-compliance, penalties, and legal liabilities. It also encourages organizations to identify and manage their environmental impacts. By implementing effective environmental management practices, organizations can reduce their resource consumption, waste generation, and pollution levels, leading to improved environmental performance.

If you would like to know more information about our ISO Certification services, please do not hesitate to contact us via email: acics2@aci-limited.com or Tel: 3977 8988 or visit our website: www.aci-limited.com.



ACI recently presents the Hazard Analysis Critical Control Point (HACCP) Certificate to Macau Grand Lisboa Palace (GLP). This is a significant achievement to GLP's commitment to ensuring food safety and quality.

GLP is a hotel resort part of Sociedade de Jogos de Macau (SJM). The Scope of its HACCP Certificate including the catering services from raw materials purchasing to serving by their outlets and central kitchen. By implementing the HACCP system, GLP have demonstrated their dedication to identifying and controlling potential hazards throughout the food production process.

This certification not only validates their adherence to international food safety standards but also highlights its proactive approach to protecting consumer health and well-being.

上菌京



Your commitment to these standards sets you apart as a leader in the food/catering industry and instills confidence in your customers, suppliers, and partners.

GMP is a set of guidelines and principles that ensure the quality, safety, and consistency of products in the pharmaceutical, food, and cosmetic industries. It may maintain brand reputation, comply with regulatory requirements, and achieve operational excellence in the manufacturing processes. Apart from HACCP, we also recommend those organizations in food, hotel and catering industries considering ISO 22000 Certification OR Good Manufacturing Practice (GMP) Certificate. ISO 22000 provides an even more comprehensive framework to identify, control, and mitigate food safety hazards within their operations. It enhances consumer trust, comply with regulatory requirements, improve operational efficiency, and foster strong relationships within the food supply chain.

Should you have any enquiries about our Certification services, please do not hesitate to contact us via email: acics2@aci-limited.com or Tel: 3977 8988 or visit our website: www.aci-limited.com.

#### Social Responsibility & Sustainability Development

# ACI contributes the sponsorship to Hong Chi Morninglight School, Tuen Mun for the "Rice Dumpling Activity" and "Dim Sum Making Workshop"

To foster a healthy work-life balance and promote overall well-being, it is crucial for schools to provide leisure activities that allow teachers to relax and rejuvenate. Hence, Hong Chi Morninglight School, Tuen Mun has recently organized two activities for their teachers and staff: "Rice Dumpling Activities" and "Dim Sum Making Workshop".

The "Rice Dumpling Activity" allows teachers and staff to learn about the history of rice dumplings and master relevant skills. It's an exciting cultural and culinary experience that aims to engage the participants in a hands-on exploration of traditional Asian cuisine. During the activity, everyone communicates with each other, relaxes, and understands and learns this Chinese cultural craft.



The technique of making dim sum is one of the important cultural heritages in Traditional Crafts, which is on the representative list of Hong Kong's Intangible Cultural Heritage. Through the workshop, the teachers and staff realized the importance of this Hong Kong intangible cultural heritage and experienced the essence of Chinese culture.

By engaging in hands-on preparation with these two activities, participants not only develop their culinary abilities but also gain a deeper understanding of the cultural significance of rice dumpling and dim sum.



ACI is pleased to sponsor those two activities and hope the teachers and staff created a memorable experience together.

All the above donations have been greatly assisted and arranged by the Professional and Social Services Association (PASS). Thanks for the support and assistance from PASS.

### Latest Training Schedule

**Accredited Certification International** 

### Today's Learning for Tomorrow's Challenge

ISO 45001:2018 Internal Auditor

Code

18-19 Jan 2024 (9:30am-5:00pm) Course confirmed and seats are limited.

22-23 Feb 2024 (9:30am-5:00pm) 21-22 Mar 2024 (9:30am-5:00pm) < TNS4

Code

ISO 13485:2016 Overview

(RTTP approved subsidized course) (HK\$667 Only after RTTP reimbursement)

TMD2

12 Jan 2024 (9:30am-5:00pm) Course confirmed and seats are limited.

22 Feb 2024 (9:30am-5:00pm)

22 Mar 2024 (9:30am-5:00pm)

ISO 13485:2016 Internal Auditor

Code

(RTTP approved subsidized course) (HK\$1267 Only after RTTP reimbursement)

18-19 Jan 2024 (9:30am-5:00pm) Course confirmed and seats are limited. 21-22 Feb 2024 (9:30am-5:00pm)

21-22 Mar 2024 (9:30am-5:00pm)

MD4

Code

ISO 22000:2018 Internal Auditor

(RTTP approved subsidized course) (HK\$1064 Only after RTTP reimbursement)

18-19 Jan 2024 (9:30am-5:00pm) Course confirmed and seats are limited. 22-23 Feb 2024 (9:30am-5:00pm)

21-22 Mar 2024 (9:30am-5:00pm)

ISO 50001:2018 Internal Auditor

(RTTP approved subsidized course)(HK\$1434 Only after RTTP reimbursement)

Code

18-19 Jan 2024 (9:00am-5:30pm)

Course confirmed and seats are limited. 22-23 Feb 2024 (9:00am-5:30pm) 21-22 Mar 2024 (9:00am-5:30pm) 「NEn4

Code

CQI & IRCA Certificated IRCA 45001:2018 Auditor/Lead Auditor

15-19 Jan 2024 (9:00am-5:30pm)

Course confirmed and seats are limited.

05-09 Feb 2024 (9:00am-5:30pm) 11-15 Mar 2024 (9:00am-5:30pm)

ISO 41001:2018 Facility Management(FM) Management System Effective Application (RTTP approved subsidized course)(HK\$ 767 Only after RTTP reimbursement)

21 Feb 2024 (9:30am-12:30pm)

12 Jan 2024 (9:30am-12:30pm) Course confirmed and seats are limited. 21 Mar 2024 (9:30am-12:30pm)

Code

Code

ISO 41001:2018 Facility Management(FM) Management System Internal Auditor (RTTP approved subsidized course)(HK\$1434 Only after RTTP reimbursement)

11-12 Jan 2024 (9:00am-5:300pm) Course confirmed and seats are limited.

22-23 Feb 2024 (9:00am-5:30pm)

07-08 Mar 2024 (9:00am-5:30pm)

22 Mar 2024 (9:00am-5:30pm)

ISO 27001:2022Info Security Effective Application (RTTP approved subsidized course)(HK\$767 Only after RTTP reimbursement)

Code

19 Jan 2024 (9:00am-5:30pm) Course confirmed and seats are limited.

Code TIS3 ISO 27001:2022 Implementation Documentation

21 Feb 2024 (9:00am-5:30pm)

(RTTP approved subsidized course)(HK\$767 Only after RTTP reimbursement)

19 Jan 2024 (9:00am-5:30pm) 22 Feb 2024 (9:00am-5:30pm) Course confirmed and seats are limited.

22 Mar 2024 (9:00am-5:30pm)

Venue:

**ACI Training Centre** (O): 3977 8983